

OPAL/Miner - Registration/Pricing

Registration

Please complete all sections of the on-line registration form for processing. This form can be found at <http://www.opalsoft.com.au/registration.shtml>. Note that registration information is required for each PC that is to run the application. This must be included in the 'PC UNC Names to Register' section. The UNC names must be provided *exactly* as reported by the operating system or by the OPAL/Miner demonstration version using both upper and lower case characters where required.

Please note: It is the sole responsibility of the purchaser to ensure that the correct UNC is provided during the registration process. Opal Software Solutions has incorporated into OPAL/Miner many prompts to display the UNC of the PC currently running the OPAL/Miner demonstration version and provides alternate methods to determine the UNC via the FAQ page at our website. If there is any doubt please consult with your local I.T. staff. Requests for different registration keys after the requested keys have been issued will incur the full cost of an additional license.

Privacy

Opal Software Solutions will guarantee that the information you provide will not be divulged to any third party nor will it result in e-mail "spam" or direct marketing by another firm. It will be used solely to manage the registration base of users of this application and to inform users of this application of any new developments, releases, or updates by Opal Software Solutions as they become available. Total confidentiality will be maintained.

Upgrade Policy

If the version of OPAL/Miner quoted in your registration request is not the current version, Opal Software Solutions will include the latest version with your issued registration key(s) at no additional charge.

By registering the product, Opal Software Solutions will provide, free of charge, any bug fixes and corrections through minor releases as they become available.

Major releases will include additional functionality and enhancements and will incur a fee of 40% of the current list price. Major releases will require the application of a new key which will be e-mailed on receipt of payment. For identification purposes, major releases are identified by the number to the left of the decimal point and minor releases are identified by the number to the right of the decimal point. For example, version 1.02 identifies major release 1 and minor release 02.

Announcements of the availability of new releases, both major and minor, will be e-mailed to all customers who may download these from our web site at <http://www.opalsoft.com.au>.

Service Level

For bank transfers and on-line purchases, Opal Software Solutions will provide registration keys within 1 business day of payment confirmation in 95% of all purchases and 100% within 2 business days. Opal Software Solutions will not issue any registration keys until such time as payment has been confirmed. If paying by bank transfer please advise us of the details so that we may monitor our accounts and issue the keys without delay. If you have not received your registration keys within 2 business days of an on-line transaction, please [contact us](#) immediately and we will follow-up.

Pricing

OPAL/Miner - \$495.00 AUD per license**

Please Note: Prices are in Australian dollars - Australian customers please add 10% GST.

- Payment may be made in any of the following currencies:
Australian Dollar / Canadian Dollar / Euro / Pound Sterling / U.S. Dollar / Yen
 - Payments will be converted to the local currency equivalent based on the exchange rate to Australian dollars at the time of the transaction.
 - Opal Software Solutions will provide an invoice where required or requested. Invoices will be issued in Australian dollars only.
 - Prices are subject to change without notice. The current price will be deemed to be the price listed by PayPal on the date of purchase irrespective of the payment method.
 - A 12% fee to cover our costs will be levied in the event of a credit request. A credit will not be provided after the registration key has been issued.
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Payment Methods

Payment may be made by bank transfer, credit card (via PayPal), cheque, or money order. Our preferred method of payment is via bank transfer.

Bank Transfers

Bank details are as follows:

Bank.....: Australia and New Zealand Banking Corporation Limited
SWIFT Code.....: ANZ BAU 3M
Branch.....: Hornsby NSW Australia
Account Name.....: Opal Software Solutions Pty. Ltd.
Bank/State/Branch.....: 012 306
Account No.: 4986-44996

***** To assist us in expediting your registration please send an e-mail with details of the bank transfer to sales@opalsoft.com.au.**

Credit Card

Credit card payments must be processed via our website at <http://www.opalsoft.com.au> using the secure internet billing link to PayPal. Transactions are SSL 128 bit encrypted for optimum security.

Cheque or Money Order

Payment by cheque or money order must be made payable to Opal Software Solutions Pty. Ltd. in either Australian or US dollars only. Please contact us at sales@opalsoft.com.au to advise us of this payment method and we will provide you with additional contact details.

** Please be advised that payments by cheque or money order will result in delays in issuing registration keys until such time as the cheque/money order has been received and funds have been cleared by the bank.
